

SHANNON M. COYNER

B.A. BIOLOGY, RVT, CPDT-KA, Karen Pryor Academy Certified Training Partner, Current President of the Society of Veterinary Behavior Technicians

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OBJECTIVES

SPEAKER, AUTHOR, REGISTERED VETERINARY TECHNICIAN AND CERTIFIED TRAINING PROFESSIONAL

EXPERIENCE

OWNER OF VENTURA PET WELLNESS AND DOG TRAINING CENTER

2006 - PRESENT

- Full service dog training facility specializing in addressing fear, anxiety and aggressive dogs. Classes taught in puppy socialization, good manners and canine agility.

OWNER OF TRULY FORCE FREE ANIMAL TRAINING

2015 - PRESENT

- Internet based training company focused on education regarding positive reinforcement/force free training techniques.

Head RVT and Office Manager for Frontier Pet Clinic

1996 – 2006

- Train and manage 8-10 personnel for multi doctor practice including training of veterinary technicians, kennel technicians and office staff.
- Practicing RVT: Surgical preparation and support, monitoring anesthesia, dentals, catheter placement, blood draws, x-rays, client communication and education.
- Involved in all aspects of practice from marketing to OSHA and DEA compliance.
- Implemented behavior education for staff, low stress handling technics and started in clinic puppy classes.

EDUCATION

Sonoma State University, Rohnert Park, CA

1993-1996

- B.A., Biology with concentration in Zoology

Consumnes River College, Elk Grove, CA

1996-1999

- A.A. Veterinary Technology
- California Certified Veterinary Technician

SPECIALIZED TRAINING, ZOOLOGICAL AND RESEARCH EXPERIENCE

Specialized Behavioral Training

- 2012 and 2016 Graduate of the North American Veterinary Professional Institute Behavior Course presented by Dr. Karen Overall.
- 2014 Living and Learning with Animals (LLA), 8 week tele-course for veterinary and other animal behavior professionals, by Dr. Susan Friedman.
- 2011- 2012 Behavior Technician Internship Dr. Rachel Malamed, DVM, Veterinary Behavior specialist

Zoological Experience and Research

- 1994-1996 Volunteer Coordinator and Tour Guide for Safari West of Santa Rosa, CA
- 1995-1996 Participate in behavior studies for Addax Antelope through Safari West
- 1995-1996 Participate in behavior studies for Bald Eagles through the San Francisco Zoo
- 1994 Bird Keeper, Marine World Africa U.S.A., Vallejo, California Zoo

TEACHING/SPEAKING EXPERIENCE

Understanding Dogs Through Body Language, March 2016, Ventura

- Two hour lecture on canine body language including identification of stress and fear signals in dogs.

September 2014 Lead Instructor for Animal Behavior and Handling Workshop Pima Community College, Tucson, Arizona

- Two day workshop is designed to teach Veterinary technician students about canine and feline behavior. The first day covered how to read and understand canine and feline body language and teach techniques on how to approach and work with potentially fearful animals. The second day of the workshop the students were taught about basic training and behavior modifications. The workshop will include lecture and hands-on experience.

2008-2010 Instructor at Ventura Community College Teaching Introduction to Veterinary Assisting

- 18 hours of instruction primarily lecture based and one day of hands on experience. Instruction covering the basic Veterinary Assistant including but not limited to laws, medical terminology, handling skills, client communication, basic disease and vaccine information and safety information.

WRITING / ARTICLES

- *Empowering Veterinary Technicians to Further their Education and Careers while Enriching the Human-Animal Bond*, May 21, 2015, Humane Society Veterinary Medical Association, www.hsvma.org/veterinary_technician_specialties
- *Contributing Author*, 4Knines Blog, 2015-present <http://blog.4knines.com/author/shannoncoyner/>